

Your GoodX Journey

NB !!! YOUR PRACTICE WILL NOT GO LIVE WITHOUT TRAINING ON ALL USERS

1

Marketing Team / Product Demo

Interested? Let's sign the relevant contract [Valid for 14 days]
If the quote expires - New Quote to be sent for contract agreement.

2

Signed! [Is there data involved?]

Data from a 3rd Party Software

- Get Data from the Provider [2-3 weeks]
- Data Quality analysis [7 days]
- Practice Analysis and Install check
- Quote for Data Import [14 days]
- Signed Quote - Manager sign off [7 days]
- Goes to Data Import Queue [7 days]
- Data Import Process [7 days]

Data from an Existing GoodX Install:

- Get approval on Data (Tri-Party Agreement) [2-3 weeks]
- Quote for Data Import [14 days]
- Signed Quote - Manager sign off [7 days]
- Goes to Data Import Queue [7 days]
- Note: Without Data Import Process [7 days]

3

Practice Analysis

"Go Live" Date can only be after Payment is received.

The Practice Analysis will be about an hour. Keep the following near during the session:

- Banking details , GEMS Details,
- SMTP's (IT), Machine integration details,
- Pathology Document (Send a copy of original)

4

Dedicated Uninterrupted Training

Allow for 9am - 3pm sessions daily [7-14 days] before your "Go-Live" date

You will receive Software and standard general support after your "Go-Live" date [1-3 months]

5

Live" on GoodX!

Your Practice is now deemed self-sufficient to use the GoodX software interface on its basic levels. The dedicated "Onyx" team will conduct "Health checks" review that you are enabled with advanced or additional features and setups required to allow for efficient workflows [1-8 weeks]. Afterwards, you will be assigned to your dedicated Medical FCL for dedicated support with the GoodX Software Journey.

[Please note: Platinum]Hospitals may have alternative GoodX Client Support Liaisons assigned]