

To whom it may concern

## Confirmation of ISO 27001 Certification and Compliance with POPIA

We are pleased to confirm that GoodX Software is ISO/IEC 27001 certified, demonstrating our commitment to implementing and maintaining the highest information security management standards. Please find attached the latest certificate.

As part of our compliance with ISO 27001, we have implemented the technical and organisational measures required to ensure personal data protection following the Protection of Personal Information Act (POPIA). Our Information Security Management System (ISMS) is designed to safeguard all client data's confidentiality, integrity, and availability.

Key measures we have in place include:

1. Strict access controls and encryption to protect sensitive data.
2. Regular risk assessments and security audits.
3. Employee training on data protection and information security best practices.
4. Incident response procedures to address any potential data breaches.
5. Continuous monitoring and improvement of our security framework.
6. Data hosting at reputable data centres, namely Teraco data centre in Isando and Xneelo data centre in Samrand.

Our ISO 27001 certification assures that we adhere to internationally recognised best practices in data security, giving our clients confidence that their information is handled with the highest level of care and compliance.

Please do not hesitate to contact us if you require further details regarding our certification or security measures.

Yours sincerely,

Micha Klopper

Team Leader: Legal & Compliance Department



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